

# C O R O N A V I R U S

# STATEMENT

The Glen Yr Afon House Hotel has always put the safety of its guests and staff members first.

With regards to Covid-19; owners, management and staff, working together as a team, will strive, at all times, to take all of the appropriate measures to reduce the risks from Covid-19 for our staff, guests and visitors to the hotel.

To do this, a Risk Assessment has been completed that both identifies the possible risks and then develops the controls needed to reduce the risk.

The result of this Risk Assessment is that we have invested in various types of equipment and implemented a number of procedures into all of our sites to reduce the risk of infection and demonstrate to our guests that we offer an environment that is safe.

These include:

- Investment in sanitising stations and equipment, PPE (personal protective equipment) and signage.
- Maintaining social distancing by reducing contact between the staff, and reducing contact between staff and guests as much as is practical.
- Implementing procedures and protocols where social contact cannot be avoided by ensuring appropriate measures/barriers are introduced to reduce the risk of infection.
- Ensuring that cleaning and sanitising is carried out on a regular basis, to the highest of standards in all areas of the hotel.
- Ensuring, where appropriate, adequate and effective PPE is made available for staff.
- By ensuring adequate facilities and materials for effective hand washing and hand sanitising are made available for staff and guest use in all areas of the hotels.
- By ensuring the latest up to date information/guidance on Covid-19 from the Welsh Government is made readily available to all staff and guests in the form of information posters around our Hotels, regular correspondence with staff and guests and ensuring the company website is kept up to date with the latest information and guidance.
- By ensuring that in our business, customer and staff safety will always take priority over profit. We are committed to reviewing our Policy and Procedures to ensure they remain as effective as possible.